Ms Jhini Mukherjee Licensing Officer The Licensing Service London Borough of Hillingdon Civic Centre High Street Uxbridge UB8 1UW

E-MAIL ONLY

Date: 18th January 2021

Dear Ms. Mukherjee,

LICENSING ACT 2003 COCO LEISURE LIMITED, 35A GREEN LANE, NORTHWOOD HA6 2PX

I am writing to you as the Officer duly authorised to make representations on behalf of the Licensing Authority, in relation to the application for a new premises licence submitted by Coco Leisure Limited.

The application proposes for the sale of alcohol, recorded music, performance of dance and late night refreshment up to 01:00 hours Monday to Thursday, 02:00 hours Friday and Saturday and 00:00 on a Sunday.

The Licensing Authority wishes to make a representation against this application based on the following licensing objectives:

The prevention of crime and disorder The prevention of public nuisance Public Safety

Firstly, the application states that the applicant expects to "operate as a bar restaurant with outdoor rear garden". The Licensing Authority would, therefore, expect restaurant conditions to be placed on the operating schedule. We would suggest the following conditions to be attached to the licence for these type of premises which restricts vertical drinking:

- 1. The supply of alcohol at the premises shall only be to a person seated taking a table meal there and for consumption by such a person as ancillary to their meal.
- 2. The supply of alcohol shall be by waiter or waitress service only.

The prevention of crime and disorder

In their operating schedule, Section 18(b), of their application, the applicant makes reference to having a CCTV system. However, we feel that this does not go far enough in promoting this licensing objective and would advise that appropriate CCTV conditions to be attached to the premises licence. In addition, we would also expect a good operator operating as a Bar restaurant to keep an incident log book and record certain

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situations so that the relevant authorities can have confidence that Management are taking the appropriate action. We would suggest the following conditions:

- A CCTV system shall be maintained in good working order and shall record at all times the premises
 are open and recordings shall be kept for 31 days and be provided to authorised officers of the
 council and police on request.
- 4. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open.
- 5. An incident log shall be kept at the premises and made available on request to an authorised officer of the Council or the Police. It will record the following: (a) all crimes reported to the venue (b) any complaints received concerning crime and disorder (c) any incidents of disorder (d) any faults in the CCTV system, (e) any refusal of the sale of alcohol (f) any visit by a relevant authority or emergency service.

The prevention of public nuisance

The applicant has applied for the provision of recorded music, performance of dance and late night refreshment both indoors and outdoors going into the early mornings. So we have a real concern about the proposed finishing times for these licensable activities and the risk of any potential disturbance to residents within the vicinity. Earlier finishing times may wish to be considered by the applicant so they are more appropriate for the local area. Furthermore, we would suggest at a minimum, the following conditions to be attached:

- 6. No noise generated on the premises, or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
- 7. A written dispersal policy shall be kept at the premises and the licence holder shall ensure that all staff members are trained and briefed in implementing this policy.

Public Safety

In 18(c) the applicant states, "Door staff shall be employed on Friday and Saturday nights..." However, we feel that specific times as to when SIA staff shall start and finish should be clarified. An appropriate condition may read,

8. A minimum of 2 SIA licensed door supervisors shall be on duty at the premises on Friday and Saturday from hours andhours in the morning.

The applicant may wish to discuss the above suggestions and so there may be some movement forward where issues may be resolved. I will keep you fully updated as matters progress.

I am happy to attend a hearing, if required, to verbally deliver my representation and also to answer any queries from the Licensing Sub-Committee.

If you have any queries regarding this matter, then please feel free to contact me.

Yours sincerely,

Daniel Ferrer, Licensing Team Manager